

EFFECTIVE JUNE 1ST, 2022

Cancellation Policy

A primary goal at Rejuvenated Medical Spa and Maverick Male Medical is to provide exceptional and timely service for all patients. To do so, we require appointments to be cancelled or rescheduled at least 48 hours in advance of the appointment time. Thank you in advance for your cooperation.

We understand that unplanned circumstances do occur and that you may need to cancel or reschedule your appointment. If you cancel your appointment less than 48 hours prior to your appointment time, your deposit is non-refundable and a new deposit will be required to book any future appointments. If you habitually no-show or same day cancel appointments, you will be notified in writing and be required to pay for services in full in advance of being scheduled for future appointments.

If you reschedule your appointment or change the type of appointment booked more than 48 hours prior to your appointment time, your deposit will be applied to the newly scheduled appointment.

Appointment Deposit Policy

A non-refundable deposit is required at the time of scheduling to confirm and hold your appointment. The deposit will be applied to your balance due at the end of your appointment. The deposit required will be determined by the appointment scheduled as follows:

\$50 Deposit

- Facial, Chemical Peel, Laser Services
- Wellness Office Visit
- Microneedling, Vampire Facial or FaceLift, Plasma IQ
- Neurotoxin, Dermal Filler or other aesthetic injectables (e.g. Botox, Juvederm, Kybella)
- PRP Hair Restoration or Joint Injection

\$500 Deposit

- Coolsculpting
- MiraDry
- Thermi Va or O-Shot
- Gainswave, P-Shot, Caverstem
- Silhouette Instalift Threads

Financial Policy

All patients are required to complete the Intake Form and sign all necessary Consents before any services are rendered.

Payment is due in full at time of service.

- A non-refundable deposit, collected at the time of booking, will be applied to the service and any overage will be refunded to that card.
- Balance due may be paid by cash or credit card.
- You will be responsible for all collection, small claims court and/or attorney fees necessary to collect any outstanding debt.

House Account Credits purchased at promotional events must be used during the promotional period posted at the event (typically 6 months from time of purchase) or the credit balance will be forfeited.

VIP Membership Account Credits must be used within 6 months of discontinuing the VIP Membership Program or the credit balance will be forfeited.

VIP Members will NOT be subject to the \$50 deposit to book their routine appointments, however, should the 48 hour cancellation policy be violated, a \$50 fee will be deducted from the VIP account credits.

Credit Card Authorization

A credit card will be entered on your account to collect the appointment deposit, for participation in auto-draft membership programs or for convenience.

The credit cards we accept are processed through SecurePay and are Payment Card Industry Data Security Standard (PCI-DSS) compliant whose purpose is protecting card data. As such, our system does not store complete card information, and our employees do not have access to anything other than the last four digits of the card.

By my signature, I authorize my credit card on file to be charged for any completed services that are outstanding on my account.

By my signature, I certify that I have read the above policies and agree to the statements above.

Name

Date

Signature